

Alteration Form

Patient details (Please print in black with CAPITAL letters)



Working together for better solutions

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customer.service@jobskin.com

jobskin.com

Date DD/MM/YYYY	Order no.	Order date (if known) DD/MM/YYYY	Date garment required by DD/MM/YYYY
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Patient Information

First name	Last name	
Date of birth DD/MM/YYYY	<input type="checkbox"/> Male <input type="checkbox"/> Female	Phone
Address		

Therapist Information

Therapist name	Phone	Fax
Email		
Address		

Delivery Information	Alteration By
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<input type="checkbox"/> To patient <input type="checkbox"/> To therapist	
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IMPORTANT INFORMATION: Jobskin is committed to ensuring that all patients receive a good fitting garment. All garments are guaranteed to initially fit the patient for whom they have been manufactured. Alterations requested within the first thirty (30) days from the original date of manufacture will be completed free of charge. Alterations requested beyond this time will be subject to an alteration fee.

Requested Alterations

WHERE APPROPRIATE, PLEASE INCLUDE PHOTOS OF PATIENT WEARING GARMENT WITH MARKED ALTERATIONS.

All garments must be washed at 60°C prior to return to avoid cross-contamination.

<input type="checkbox"/> Garment washed	Therapist signature: _____
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Additional information can be provided on a Jobskin Comments Form or sketches on a Jobskin TBSA Form.

A COPY OF THIS FORM MUST BE INCLUDED WITH THE GARMENT RETURNED FOR ALTERATIONS.

IMPORTANT INFORMATION

At Jobskin, we take great pride in our range of products and we ensure Jobskin garments are checked throughout the manufacturing process for quality and customer satisfaction. The following information should be considered before returning any garment for alteration

- All garments are guaranteed to be manufactured according to the measurements provided by the therapist. Garments are covered for manufacturing defects in workmanship and materials.
- To be considered for a free of charge alteration, all garments should be returned within the first thirty (30) days from the original date of manufacture.
- Alteration charges may be incurred where garment damage is caused by accident, improper care, negligence, normal wear and tear, or the natural breakdown of colors and materials.
- The decision to repair the garment, replace it, or refund the full purchase price is at Jobskin's discretion.
- The decision to charge for the alteration or else provide a free of charge alteration is also at Jobskin's discretion.
- Garments requiring alteration should be returned directly to the Jobskin factory, and at the customer's expense.
- All garments must be washed using a normal wash cycle at 60 degrees prior to returning for alteration, to avoid cross-contamination.

Email or return forms to:

Unit 1, Level 1, 100 Station Street
Nunawading Victoria 3131, Australia
T (AU): 1800 772 577
T (NZ): 0800 765 627
T (Int'l): +61 3 9915 8000
E: customer.service@jobskin.com
W: www.jobskin.com

Garment returns:

Unit 1, Level 1, 100 Station Street
Nunawading Victoria 3131, Australia